

Tamil Nadu e-District Application

Training Manual for

Destitute Widow Certificate (REV-123)

Revenue Department



Table of Content

Table of Contents

1.		Pro	ject Overview 3
2.		Ger	neral Information
	2.	1.	Tools Required
	2.	2.	Starting your Computer3
3.		Pur	pose
4.		Sco	pe4
5.		Get	ting Started
6.		Serv	vices Offered under Revenue Department
7.		D€	estitute Widow Certificate Error! Bookmark not defined.
	7.	1.	Registering for CAN (Citizen Access Number)9
	7.	2.	Applying for Destitute Widow Certificate12
	7.	2.1.	Filling up Destitute Widow Certificate13
	7.	3.	Downloading Certificate22
8.		Disc	claimer24



E-DISTRICTTAMIL NADU USER MANUAL (Government of Tamil Nadu)

1. Project Overview

Districts are the de facto front-end of government where most Government-to-Consumer or G2C interaction takes place.

The e-District project was conceptualized to improve this experience by creating an automated workflow system for the district administration and help in providing the citizen efficient department services through Common Service Centers (CSCs), the primary front end channels envisaged under the National e-Governance Plan by Department of Information Technology (DIT), Ministry of Communication and Information Technology (MCIT), Government of India.

2. General Information

Let's Start!!

2.1. Tools Required

You will be provided with the following basic infrastructure:

• Computer (CPU, Monitor, Keyboard & Mouse)

Network Connection (as per requirement)Peripherals (as per requirement)

• Browser (Google chrome, Version 37)

Uninterrupted Power Supply (UPS)

2.2. Starting your Computer

Steps

- 1. Ensure all cables are connected between the computer, network connection, peripherals & UPS
- 2. Plug the UPS to the electrical socket
- 3. Switch 'ON' the electrical socket
- 4. Switch 'ON' the UPS
- 5. Press the (power button) on the computer
- 6. Allow the system to boot up.



- 1. Switch 'ON' the UPS only after you have switched 'ON' the power socket
- 2. Switch 'ON' the computer only after you have switched ''ON' the UPS
- 3. Switch 'OFF' the power socket in there is an electrical spark in the socket



- 4. Do not start the computer in case the UPS is not fully charged
- 5. Do not start the computer in case any of the wires are in contact with water

V	Tamil Nadu e-District Application User Manual					
		sources / moisture				
	9	6. In case you are not sure whether the computer is connected in the right wayplease contact the system engineer				

3. Purpose

This document is an integral part of e-District application user manuals. The objective of this document is to provide step-by-step assistance to the user on how to apply for Destitute Widow Certificate through the e-District Portal.

4. Scope

The scope of this document covers the 'Destitute Widow Certificate' service offered under the Revenue Department.

5. Getting Started

Following points and guidelines may be referred while accessing the e-Sevai/e-District application:

- User must have valid username and password
- Make relevant and correct entries only
- Recheck the entries before clicking on Submit button
- Mandatory fields cannot be left blank
- Mandatory/Optional documents should be attached as per requirement
- Do not make false entries

6. Services Offered under Revenue Department

Following services are offered under the Revenue Department:

- 1. REV-101 Community certificate
- 2. REV-102 Nativity certificate
- 3. REV-103 Income Certificate
- 4. REV-104 First Graduate Certificate
- REV-105 Deserted Woman Certificate
- 6. REV-106 Agricultural Income Certificate
- 7. REV-107 Family Migration Certificate
- 8. REV-108 Unemployment Certificate
- 9. REV-109 Widow Certificate

Tamil Nadu e-District Application User Manual

- 10. REV-111 Certificate for Loss of Educational Records due to Disaster
- 11. REV-113 Inter Caste Marriage Certificate
- 12. REV-114 Legal Heir Certificate
- 13. REV-115 Other Backward Classes (OBC) Certificate
- 14. REV-116 Residence certificate
- 15. REV-117 Small / Marginal Farmer Certificate
- 16. REV-118 Solvency Certificate
- 17. REV-119 No Male Child Certificate
- 18. REV-120 Unmarried Certificate
- 19. REV-401 Licence under Pawn Broker Act
- 20. REV-402 Money Lender's Licence
- 21. REV-121 Income and Asset Certificate for Economically Weaker Sections
- 22. REV-122 Issuance of Jain Religious Minority Certificate
- 23. REV-123 Destitute Widow Certificate
- 24. REV-404 Issuance of Public Building License
- 25. REV-403 Temporary Crackers License
- 26. REV-201 Indira Gandhi National Old Age Pension Scheme (IGNOPS)
- 27. REV-202 Destitute Widow Pension Scheme (DWPS)
- 28. REV-203 Destitute Deserted Woman Pension Scheme (DDWPS)
- 29. REV-204 Unmarried Women Pension Scheme (UWPS
- 30. REV-205 Chief Minister Uzhavar Pathukapu Thittam (CMUPT)
- 31. REV-206 Differently Abled Pension Scheme

7. Destitute Widow Certificate

Following steps describe how to apply for the Destitute Widow Certificate through the e-District Portal:

STEP1: Go to the e-Sevai (Government of Tamil Nadu) Web Portal.

STEP 2: Enter the login credentials.

Make sure 'Operator' is selected in the Operator Type field.

STEP 3: Enter Captcha code.

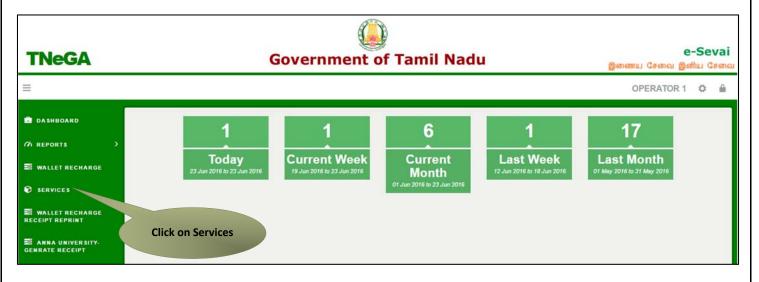
STEP 4: Click on Login.

© 2019. Government of Tamil Nadu. All rights reserved.



e-Sevai Dashboard will appear.

STEP 5: Click on **Services** on the left panel.

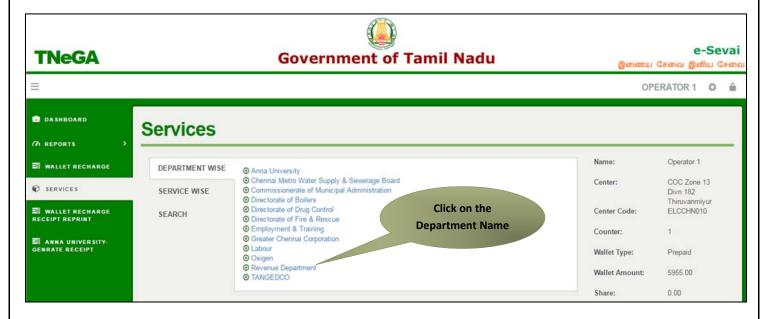


Department Wise service listing will appear.

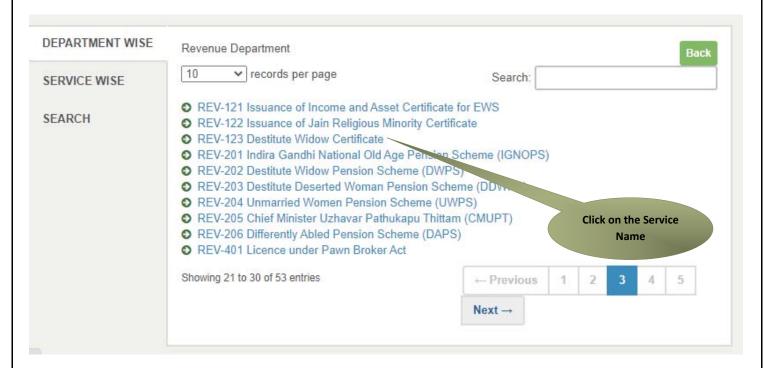


STEP 6: Click on Revenue Department.

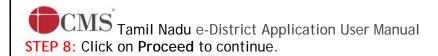
You can also switch to the **Service Wise** listing, or switch to **Search** and search a particular service using keywords.



STEP 7: Click on REV-202 Destitute Widow Certificate



You will be redirected to the service page on the Tamil Nadu e-District Web Portal.



Instructions for applying Destitute Widow Certificate



Applicant Search form will appear. Search can be performed using the following options:

- Applicant Photo
- Smart or Ration Card
- Death Certificate of husband
- Legal Heir Certificate
- Aadhaar Card
- Income Certificate
- Self Declaration of the Applicant
- Any Address proof (Optional)

The green asterisk signifies that the available search options are optional mandatory.

An applicant can apply for the Certificate provided he/she is having a unique CAN number.

If the applicant doesn't have a unique CAN Number, he must register for CAN to access the application form for the Certificate.



7.1. Registering for CAN (Citizen Access Number)

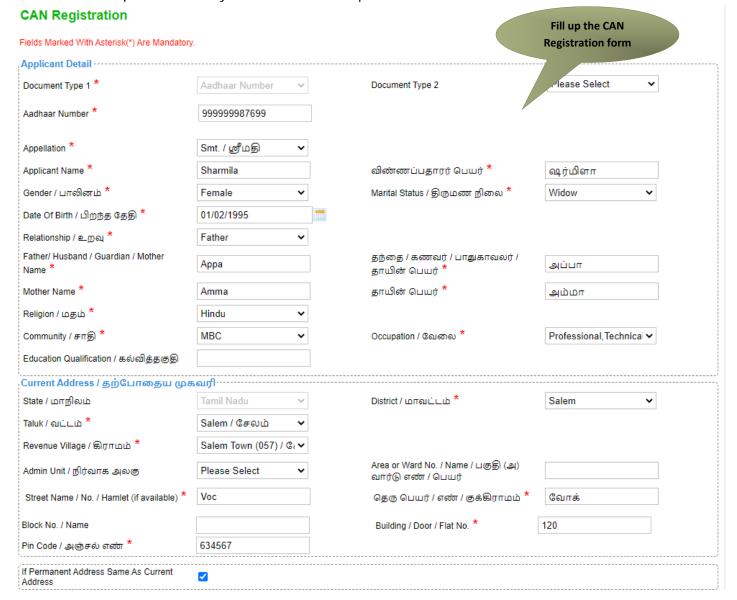
STEP 1: Click on the 'Click here' link to apply for CAN Registration.

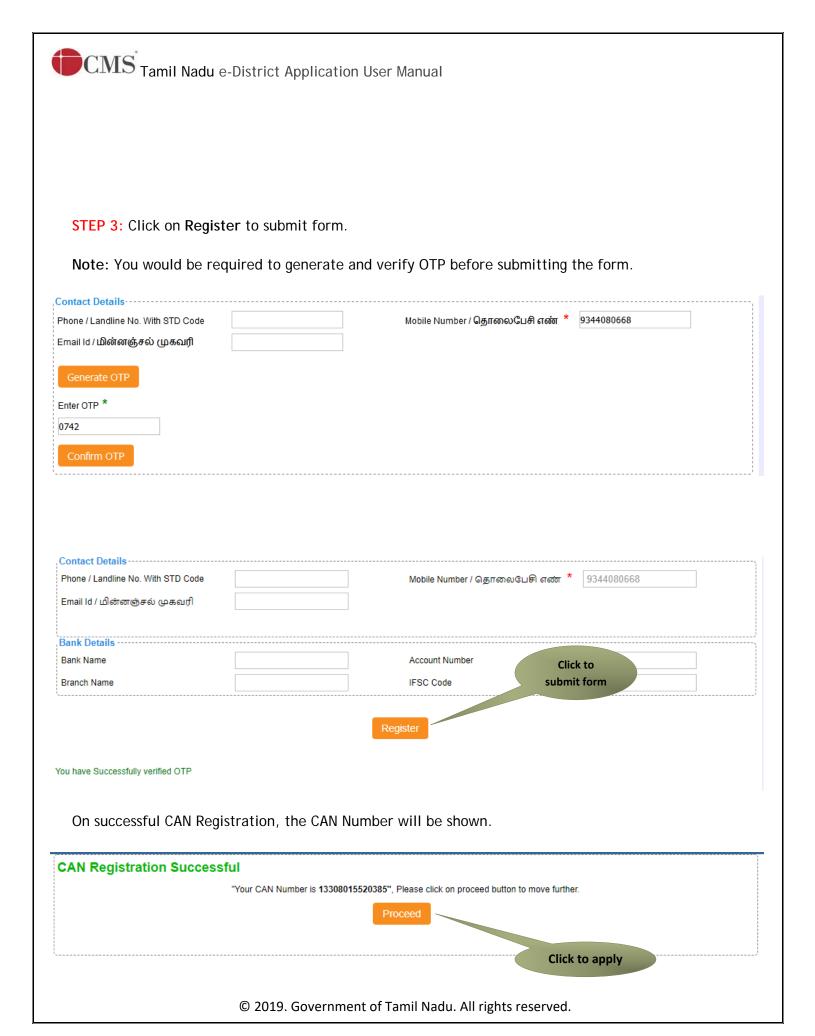
2. If Applicant doesn't have CAN N	Please enter CAN Number or any of	Click to apply for CAN Registration	m order to proceed.
Applicant CAN Number/ குடிமக்கள் கணக்கு எண் * Applicant Father Name * Applicant Email Id *		Applicant Name * Applicant Mobile Number * Applicant Date of Birth *	
adhaar Number *		Search	



The below figure shows the CAN Registration form.

STEP 2: Fill up all mandatory details in the form prescribed format.





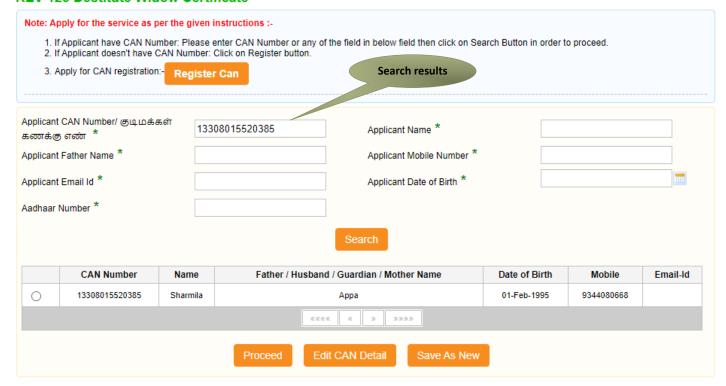


The applicant may now proceed with applying for the Certificate by clicking on the **Proceed** button.

7.2. Applying for Destitute Widow Certificate

If the applicant is having a unique CAN Number his/her record will be shown in the search results.

REV-123 Destitute Widow Certificate

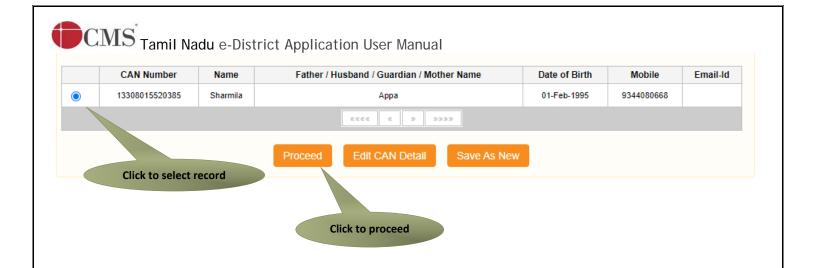


STEP 1: Select the record by clicking on the option button against the desired record.

STEP 2: Click on Proceed.

CAN details of the applicant may be modified by clicking on the Edit CAN Detail button.

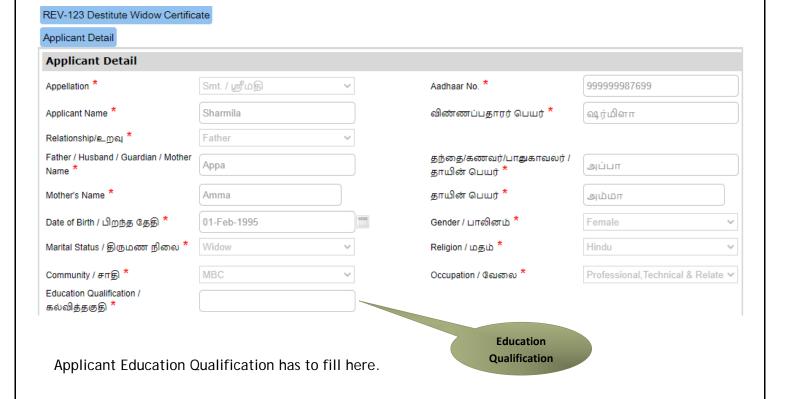
The Save as new option allows you to save the same CAN Number with different applicant details.



7.2.1. Filling up Destitute Widow Certificate.

SECTION1: Applicant Details

Applicant details will appear pre-filled in the form. These details are non-editable.





SECTION 2: Current Address

Applicant's current address details will appear pre-filled in the form. These details are non-editable.



SECTION 3: Permanent Address

Applicant's permanent address details will appear pre-filled in the form. These details are non-editable.



SECTION 4: Contact Details

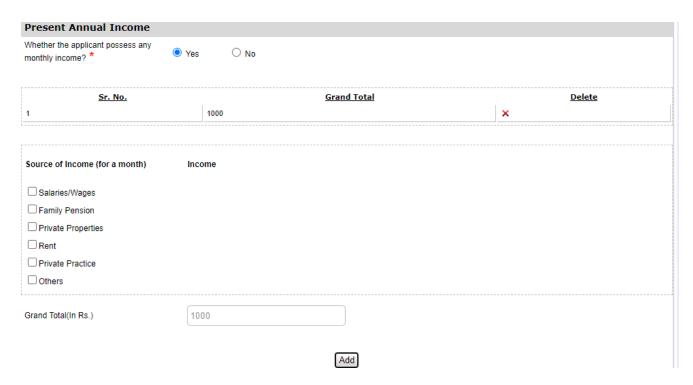
Applicant's contact details will appear pre-filled in the form. These details are non-editable.





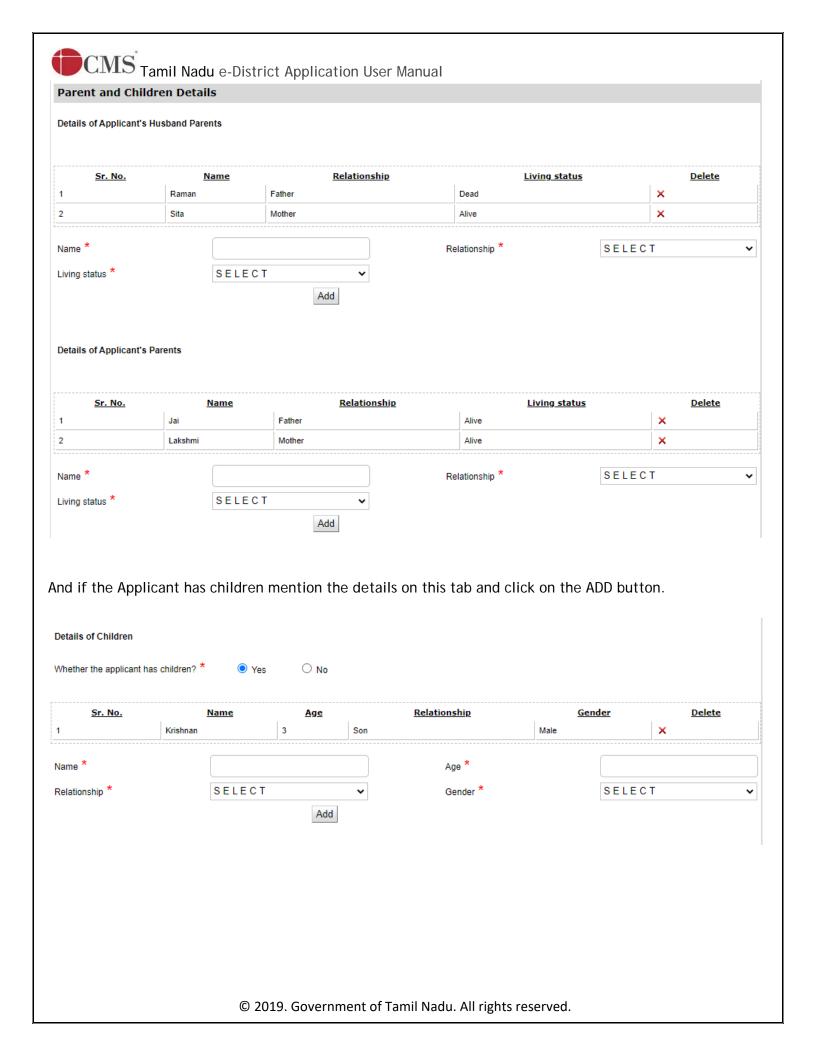
SECTION 5: Present Annual Income:

If Applicant has Income, their Income details can be mentioned in the table and click on the ADD.



SECTION 6: Parent and Children Details

Under the parent and children Details tab, Husband's parent and Applicant's Parent details are to be filled and click on the ADD button.





Here Applicant's late husband details are filled and click on the submit button will move to document upload page.

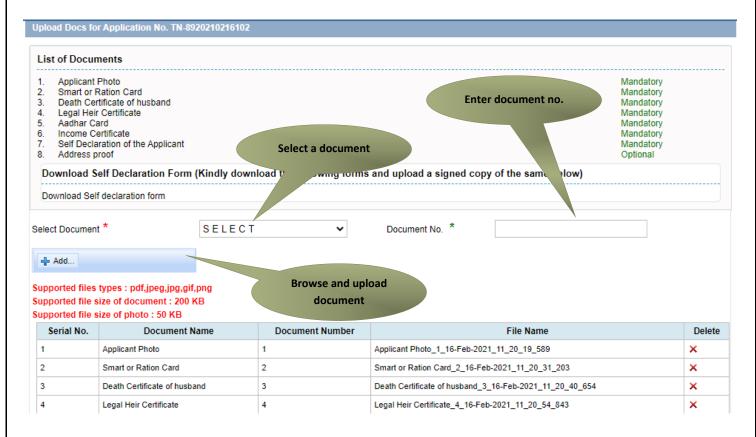
ouse Name *	Dhamo		கணவரின் பெயர் *	தமோ
ast Occupation of the Late Husband *	Field Inspector		Date of Marriage *	01-Feb-2017
ate of Death / இறந்த தேதி *	01-Jan-2021	-	Death Certificate No. *	TN-766423456543

Once, the all details are added, you have to After Verify all the data. And click submits to proceed for the documents submission.

Next screen will show a list of required documents.

Attach the documents in prescribed file size and file type. Uploaded documents will be shown at the bottom. You may remove any uploaded document using the cross sign.

Please note that the 'Upload' button will appear once you browse and add a document.





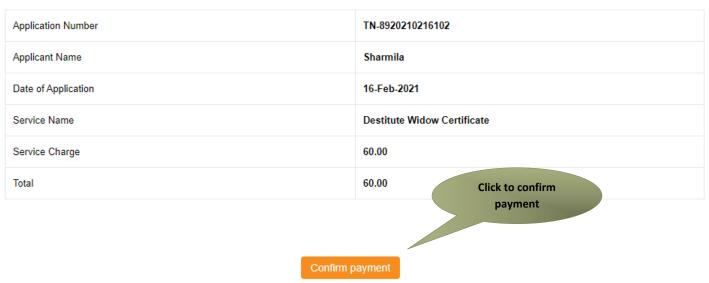
After uploading the documents, click on 'Make Payment'.

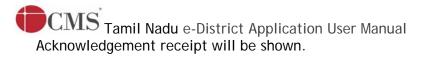
	· Paramathan				
Serial No.	Document Name	Document Number	File Name	Delete	
1	Applicant Photo	1	Applicant Photo_1_16-Feb-2021_11_20_19_589	×	
2	Smart or Ration Card	2	Smart or Ration Card_2_16-Feb-2021_11_20_31_203	×	
3	Death Certificate of husband	3	Death Certificate of husband_3_16-Feb-2021_11_20_40_654	×	
4	Legal Heir Certificate	4	Legal Heir Certificate_4_16-Feb-2021_11_20_54_843	×	
5	Aadhar Card	5	Aadhar Card_5_16-Feb-2021_11_21_06_590	×	
6	Income Certificate	6	Income Certificate_6_16-Feb-2021_11_21_18_195	×	
7	Self Declaration of the Applicant	7	Self Declaration of the Applicant_7_16-Feb-2021_11_21_30_317	×	



Payments page will appear. Amount payable (Total Fees) will be shown on screen. Click on Confirm Payment.

Confirm





Click on Print Receipt to download/print the receipt.

Acknowledgement Receipt

Application Number	TN-8920210216102
Applicant Name	Sharmila
Service Name	REV-123 Destitute Widow Certificate
Service Charge	60.00
Total	60.00
Payment Mode	Cash Click to print receipt
Transaction Status	Success
Print receipt	Finish

Note: Please click on finish button after receipt downloaded .



The below figure shows the preview of the acknowledgement receipt.

ஒப்புகைச்சீட்டு

ரூபாய். 60.00

வருவாய்த் துறையால் வழங்கப்படும் REV-123 ஆதரவற்றோர் விதவைச் சான்று பெறுவதற்காக சேலம் மாவட்டம், 120, வோக் , சேலம் டவுன், சேலம், 634567 என்ற நிரந்தர முகவரியை கொண்டவரும், சேலம் மாவட்டம், 120, வோக் , சேலம் டவுன், சேலம், 634567 என்ற முகவரியில் தற்போது வசித்து வரும் ஆீமதி ஷர்மிளா என்பவரிடம் குடிமக்கள் கணக்கு எண் (CAN) 13308015520385 வாமிலாக 16/02/2021 ஆன்று விண்ணப்ப எண் TN-8920210216102 பெற்றமைக்கான ஒப்புகை வழங்கப்படுகிறது.

இதற்கென மின் மாவட்ட சேவை கட்டணமாக ரூ. 60.00/- (ரூபாய் அறுபது மட்டும்) பெறப்பட்டது.

மையத்தின் அடையாள எண் TACTRI015

இசேவை மைய பொறுப்பாளரின் கையொப்பம்

இச்சேவையை பெறுவதற்காக அளிக்கபட்ட விவரங்கள் அனைத்தும் உண்மை என நான் உறுதி அளிக்கிறேன்.

> விண்ணப்பதாரரின் கையொப்பம்

18004251333 - இச்சேவை தொடர்பான புகார் ஏதும் இருப்பின் மேற்கண்ட கட்டணமில்லா தொலைபேசி எண்ணைத் தொடர்புகொள்ளலாம்.

மேலும் விண்ணப்பத்தின் தற்போதைய நிலையை அறிந்து கொள்ள https://tnedistrict.tn. gov.in/eda/ என்ற இணையத் தளத்தில் விண்ணப்ப எண் TN-8920210216102 உள்ளீடு செய்து தெரிந்து கொள்ளலாம்

Please Note:

After submission (clicking on the Submit button), the application will be saved as draft. You can find draft applications under the **Saved Application** section and upload documents or make payment as required.

Saved Application

	Application Number	Service Name	Applicant Name	Date of Request	Status	Document Status
0	TN-8920210216102	REV-123 Destitute Widow Certificate	Sharmila	16-Feb-2021	Saved	Uploaded
0	TN-1620210210101	REV-109 Widow Certificate	D Anu	10-Feb-2021	Saved	Uploaded
0	TN-1620210209101	REV-109 Widow Certificate	D Anu	09-Feb-2021	Saved	Uploaded
0	TN-7720210209102	DCA-406 Grant of Licence for Manufacture of Drugs for sale – Allopathic Drugs	Harika Haari	09-Feb-2021	Saved	Uploaded
0	TN-9320210204101	REV-206 Differently Abled Pension Scheme(DAPS)	Anu	04-Feb-2021	Saved	Pending
0	TN-520210202101	REV-101 Community certificate	Anu	02-Feb-2021	Saved	Uploaded
0	TN-4620210201226	DCA-401 Licence to Grant Allopathic Drugs	R Kamala	01-Feb-2021	Saved	Pending
0	TN-520210201110	REV-101 Community certificate	Anu	01-Feb-2021	Saved	Pending
0	TN-4620210201210	DCA-401 Licence to Grant Allopathic Drugs	V Mahendra	01-Feb-2021	Saved	Pending

Submitted applications can be viewed under the **Submitted Application** section.

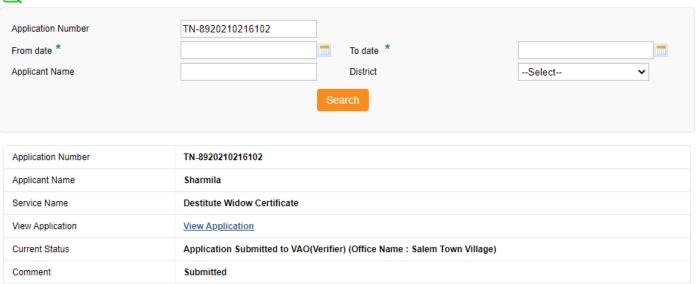
Submitted Application

Sr. No.	Application Number	Service Name	Applicant Name	Date of Request	Status	Certificate
1	TN-8920210216102	REV-123 Destitute Widow Certificate	Sharmila	16-Feb-2021	Check Status	NA
2	TN-1620210211101	REV-109 Widow Certificate	D Anu	11-Feb-2021	Check Status	NA
3	TN-1620210210102	REV-109 Widow Certificate	D Anu	10-Feb-2021	Check Status	NA
4	TN-520210202106	REV-101 Community certificate	Anu	02-Feb-2021	Check Status	NA
5	TN-520210202105	REV-101 Community certificate	Karthik	02-Feb-2021	Check Status	NA
6	TN-520210202104	REV-101 Community certificate	Anu	02-Feb-2021	Check Status	NA
7	TN-520210202103	REV-101 Community certificate	Karthik	02-Feb-2021	Check Status	NA
8	TN-520210202102	REV-101 Community certificate	Anu	02-Feb-2021	Check Status	NA
9	TN-4620210202122	DCA-401 Licence to Grant Allopathic Drugs	Dharani	02-Feb-2021	Check Status	NA



The current status of an application can be checked from the Check Status section.

Check Status



7.3. Downloading Certificate

Once the application is approved and digitally signed, the certificate can be downloaded from the **Operator's desk** and handed over to the applicant.

STEP 1:Click on Check Status.

STEP 2:Enter Application Number.

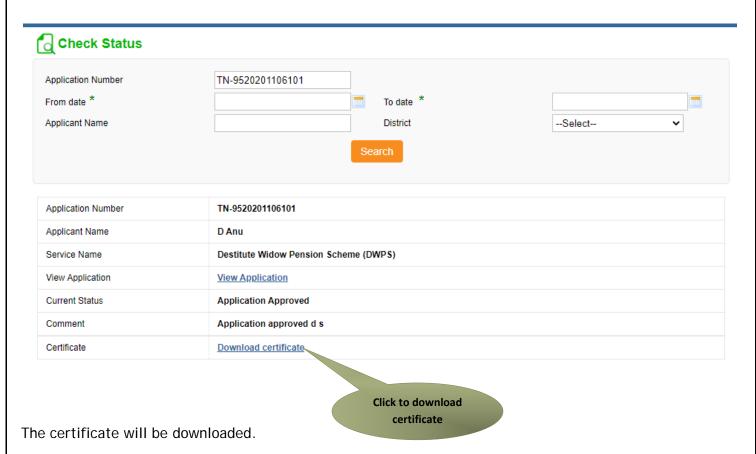


© 2019. Government of Tamil Nadu. All rights reserved.



The application will show up.

STEP 4: Click on Download certificate link.



© 2019. Government of Tamil Nadu. All rights reserved.



The below figure shows the preview of the Destitute Widow Certificate.



8. Disclaimer

This User manual is prepared as per the existing application; however actual screen shots may vary for few cases.